



## **TransitSCORE (Train-the-Trainer for Bus Operators)**

March 19 to 21, 2019 at rabbittransit, 415 N Zarfoss Dr, York, PA 17404

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Developed for those individuals who want to become trainers within their organizations, TransitSCORE is an instructor development program that provides instruction and practice in the key skills required to be an effective trainer. Participants will develop and sharpen their own natural talents through brief lessons on adult learning principles, interactive exercises, and practice in “standing and delivering;” all in a lively and supportive environment. The course also includes hands-on training for securement of ADA mobility devices.

**Prerequisite:** Attendees must complete Tracks 1 and 2 of PennTRAIN’s Online Training program before attending this course.

### **Training Agenda**

#### **Tuesday, March 19, 2019 – 9 AM to 5 PM**

##### **Instructor Development Training** (presented by Paul Caufield, Dering Consulting)

Based on core principles of adult learning, this portion of TransitSCORE emphasizes repeated practice, with immediate feedback, in a positive and supportive environment. Specific topics include lesson planning, creating relevance, interacting with learners, addressing disruptive behaviors, motivating learners and mastering an array of training techniques and methods, including instructional tools and technologies.

#### **Wednesday, March 20, 2019 – 8 AM to 4 PM**

##### **Instructor Development Training Conclusion**

##### **Mobility Device Securement** (presented by Carl Pysher, Lebanon Transit)

The Mobility Device Securement portion of TransitSCORE addresses the Americans with Disabilities Act (ADA), safely boarding and alighting passengers, as well as the proper wheelchair and mobility device securement including passenger securement. Attendees will have the opportunity to participate in both the classroom and the hands-on training exercises regardless of their previous experience. During this session, not only the “what to do” and the “how to do” but the “why we are doing” will be explained in detail.

**Agenda continued on page 2 →**



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**Thursday, March 21, 2019 – 8 AM to 4 PM**

**START Safety Training** (presented by Michael Noel, Noel Training & Consulting)

This portion of TransitSCORE will address Bus Operator safety regardless of the size of the vehicle. START is divided into three sections: Vehicle Safety, Driver Safety and Passenger Safety.

- Vehicle Safety outlines procedures for the important pre-trip, en route, and post-trip vehicle inspections.
- Driver Safety covers the basics of safe driving, including: defensive driving, preventing accidents, standard safety practices, coping with adverse driving conditions, and other important aspects of driver safety.
- Passenger Safety reviews procedures for safely picking up and dropping off ambulatory and non-ambulatory passengers, securing mobility devices such as scooters and wheelchairs, and coping with difficult and dangerous passengers. Additionally, this section will include security awareness, vehicle evacuation and other emergency situations.

**Cost:** \$290. PPTA [cancellation policy](#) applies.

**Meals:** Lunch and breaks will be provided. Please inform Sara Bowden at [sara@ppta.net](mailto:sara@ppta.net) of any dietary restrictions at least one week in advance.

**Lodging:** [Best Western Westgate Inn](#) (1415 Kenneth Road, York, PA 17408)

Room block is available for the nights of March 18, 19, 20, and 21 at the government rate of \$79/night plus taxes. Call 717-767-6931 and ask for PennTRAIN block to book over the phone. Rooms will be released on March 4 (or when sold out).

**Parking:** Free and ample parking is available at both the Best Western Westgate Inn and rabbittransit.

**Attire:** Casual. Because it can be a challenge to keep the meeting room at a temperature that accommodates everyone, we recommend bringing a sweater or jacket to stay comfortable. A portion of the training will occur in a garage, so please dress accordingly.

**Maximum Class Size:** 12

**Registration form on page 3 →**



# PennTRAIN

Pennsylvania Training, Resource, and Information Network

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### Attendee Registration:

Submit to Sara Bowden, PennTRAIN Program Coordinator

Email: [sara@ppta.net](mailto:sara@ppta.net) Fax: 717-234-7176 Mail: 115 Pine Street, Harrisburg, PA 17101

Organization Name: \_\_\_\_\_

Attendee Name: \_\_\_\_\_

Attendee Title: \_\_\_\_\_

Attendee Email Address: \_\_\_\_\_

Attendee Phone Number: \_\_\_\_\_

Organization Contact Name: \_\_\_\_\_

Organization Contact Email Address: \_\_\_\_\_

**Method of Payment:**      Please invoice me      OR      Check enclosed # \_\_\_\_\_