



## **Retaining Talent and Building Capacity: Keeping, Developing and Engaging Our Workforce**

Wednesday, January 9, 2019 – 1 to 5 PM

Carnegie Inn, 100 Cricklewood Drive, State College, PA 16803

Great transportation programs require great teams to drive them, and an important component of building a great team is to build capacity. Capacity building is the process by which individuals and organizations obtain, retain, and improve the skills, knowledge, tools, equipment, greater effectiveness, and other supportive resources in order to perform at a higher level.

As our industry continues to work on addressing the many challenges associated with workforce, capacity building is an important aspect of our efforts as we consider and confront strategic employee retention, development, and promotion opportunities in an evolving workplace. This session, led by Dr. Barbara Gannon, a national expert on transit and workforce development, will provide a forum to examine key industry needs across PA, exchange ideas, and hear best practices from around the nation. We hope you'll consider joining us as we examine these topics in a training opportunity Dr. Gannon has developed called "Retaining Talent and Building Capacity: Keeping, Developing and Engaging Our Workforce."

**Presented by:** Dr. Barbara Gannon, GannonConsult

**Cost:** \$49 ([PPTA cancellation policy](#) applies)

**Lodging:** No room block has been established for this course. If overnight lodging is needed, [Toftrees Resort](#) offers rooms for \$99/night plus tax.

**Parking:** Free, on-site parking is available at the Carnegie Inn.

**Meals:** Refreshments will be provided, but lunch will be on your own. Please inform Sara Bowden at [sara@ppta.net](mailto:sara@ppta.net) of any dietary restrictions at least one week in advance.

**Attire:** Casual. Because it can be a challenge to keep the meeting room at a temperature that accommodates everyone, we recommend bringing a sweater or jacket to stay comfortable.

**Registration on Page 2 →**



# PennTRAIN

Pennsylvania Training, Resource, and Information Network

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### Attendee Registration:

Submit to Sara Bowden, PennTRAIN Program Coordinator

Email: [sara@ppta.net](mailto:sara@ppta.net) Fax: 717-234-7176 Mail: 115 Pine Street, Harrisburg, PA 17101

Organization Name: \_\_\_\_\_

Attendee Name: \_\_\_\_\_

Attendee Title: \_\_\_\_\_

Attendee Email Address: \_\_\_\_\_

Attendee Phone Number: \_\_\_\_\_

Organization Contact Name: \_\_\_\_\_

Organization Contact Email Address: \_\_\_\_\_

**Method of Payment:**      Please invoice me      OR      Check enclosed # \_\_\_\_\_